

UNITED NATIONS ASSISTANCE MISSION IN AFGHANISTAN  
UNAMA

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**VACANCY ANNOUNCEMENT NUMBER # 255/07/2009**

Title:	<b>Information Technology Assistant</b>
Number of posts:	One
Type of Contract:	Fixed Term Appointment
Category:	General Services (Local)
Grade:	GSL-4
Duty station:	<b>Badghis</b>
Issuing date:	14 July 2009
Closing date:	29 July 2009

Under the direct supervision of Regional IT Officer and overall supervision of Regional Administrative Officer the encumbered will perform the following duties:

**Duties:-**

- Provide first line Information and Communications Technology (ICT) support to all IT users;
- Provide technical support for specialized systems and databases;
- Liaise with CITS on ICT operations, projects, and IT security matters.
- Liaise with the assets management staff regarding the update of the inventory, the provision and return of equipment and the disposal of obsolete equipment;
- Participate in researching, evaluating, assessing and testing new technology;
- Update IT manuals, briefing notes, guidelines and circulars;
- Perform other duties as required.

**Competencies:**

**Professionalism** – Excellent knowledge of PC-based applications; excellent understanding of computer hardware and software;

**Planning and Organizing** – Ability to identify priority activities and assignments, adjust the priorities as required; **Accountability** – Operate in compliance with organizations rules and regulations;

**Creativity:** Ability to actively seek to improve services, offer new and different options to solve problems/meet client needs, and promote and persuade others to consider new ideas.;

**Communication** – Ability to write in a clear and concise manner and to communicate effectively orally;

**Teamwork** – Ability to establish and maintain effective working relationships in a multi-cultural, multi-ethnic environment with sensitivity and respect for diversity.

**Qualifications:**

**Education:** High school diploma; coursework and/or formal training in Information Technology and computer systems highly desirable.

**Experience:** Minimum three (4) years of progressively responsible experience in the field of IT with a reputable organization.

**Language:** Fluency in written and spoken English, Dari and Pashto.

**Applicants meeting the above qualifications are requested to submit the following only:**

- A one-page Covering Letter expressing your interest/ suitability for this Post
- Curriculum Vitae (CV) & the P-11
- Copy of High School Diploma
- & a Copy of NID - Tazkira

If you are sending your applications in Hard Copies, please address them to:

**Personnel Section, UN Operation Centre in Afghanistan (UNOCA), Jalalabad Road, Kabul, Afghanistan,**

**OR**

**UNAMA Herat Regional Office**

**If you are sending your applications in Soft Copies, please Email your application to:**

**[unamava\\_support@un.org](mailto:unamava_support@un.org)**